

Victims of Identity Theft/Fraud

- As soon as you suspect identity theft:
- Place a Fraud Alert on your credit reports by calling one of the three nationwide consumer reporting companies:
 - Equifax: 1-800-525-6285
 - Experian: 1-888-397-3742
 - TransUnion: 1-800-680-7289
 - Close any accounts that have been tampered with or established fraudulently
 - Report the theft to the Federal Trade Commission
 - By phone: 1-877-438-4338
 - Online: ftc.gov/idtheft
 - By mail: Identity Theft Clearinghouse, Federal Trade Commission, Washington, DC 20580

SAVAN

The North Carolina Statewide Automated Victim Assistance and Notification (NC SAVAN) program provides access to victim assistance resources, offender custody status information, upcoming court dates, and automated offender notifications. This program will notify you upon an offender’s release from jail/prison.

You can register by calling 1-877-627-2826 or online at www.ncvan.org.

Community Agencies Serving Crime Victims

Crisis Intervention

- Wake Forest Baptist Medical Ctr 336-716-0800
Pastoral Counseling
- Family Services, Inc 336-722-8173
Individual/family counseling, support groups
- Sexual Assault Response 336-722-4457
Counseling/24-hour crisis line
- The Parenting Path..... 336-748-9028
Education/support classes
- Domestic Violence Crisis Line (local) 336-723-8125
- National Suicide Hotline..... 1-800-784-2433
- Crimestoppers 336-728-3904
- Community Intervention Services..... 336-776-0322

Family Violence

- National Domestic Violence Hotline 800-799-7233
- Family Services, Inc. Shelter 336-723-8125
- Safe on Seven (protective orders)..... 336-776-3255

Children/Juvenile

- Juvenile Justice 336-761-2265
Court counselors, criminal/undisciplined
- Youth Opportunities, Inc 336-724-1412
In home/outpatient therapy, residential facilities
- Child Protective Services..... 336-703-2287

Financial Assistance

- Centenary United Methodist 336-724-6311
Accepted by referral only
- Crisis Control Ministry..... 336-724-7453
Food, clothing, pharmacy, etc.
- Experiment in Self-Reliance 336-722-9400
Emergency assistance, information, referral
- Salvation Army..... 336-722-8721
- Sunnyside Ministries..... 336-724-7558
Serves zip code area of 27107 and 27127

Information

- First Line..... 336-703-3000
- City Link 336-727-8000

Food

- Centenary United Methodist 336-724-6311
- Crisis Control Ministry..... 336-724-7453
- Salvation Army..... 336-722-8721
- Samaritan Ministries 336-748-1962
One hot meal 7 days a week
- Sunnyside Ministries..... 336-724-7558

Senior Adult Services

- AARP..... 866-389-5650
- Senior Services 336-725-0907
Information, Meals on Wheels
- Shepherd’s Center..... 336-748-0217
Companionship, home repair, health
- Adult Protective Services..... 336-703-3503

Shelter

- Bethesda Center..... 336-722-9951
Day shelter, outreach
- Salvation Army..... 336-722-8721
Samaritan Ministries (men only) 336-748-1962
- W-S Rescue Mission (men only) 336-723-1848
- Next Step Ministries..... 336-413-5858
Domestic violence shelter
- Family Services, Inc. Shelter 336-723-8125
Domestic violence shelter

Substance Abuse

- Insight Human Services 336-725-8389
- Daymark Recovery Services, Inc..... 336-607-8523
- Alcoholics Anonymous..... 336-854-4278
- Narcotics Anonymous..... 800-365-1035
- The Fellowship Home 336-727-1084
Halfway house for men
- Addiction Recovery Care Association (ARCA) 336-784-9470

Area Hospitals

- Forsyth Medical Center 336-718-5000
3333 Silas Creek Parkway, 27103
- WFU Baptist Medical Center 336-716-2011
301 Medical Center Blvd., 27103

Criminal Justice Agencies Serving Crime Victims

- Forsyth County D.A.’s Office 336-779-6310
Hall of Justice, 200 North Main Street, 27101
- NC Attorney General’s Office..... 919-716-6400
- NC Victim Assistance Network..... 919-831-2857
- Crime Victim Compensation..... 919-733-7974

Surrounding Law Enforcement Agencies

- Davidson County Sheriff’s Office 336-242-2105
- Forsyth County Sheriff’s Office 336-727-2112
- Greensboro Police Department 336-373-2222
- Guilford County Sheriff’s Office 336-641-3694
- Kernersville Police Department 336-996-3177
- Surry County Sheriff’s Office 336-401-8900
- Stokes County Sheriff’s Office 336-593-8139



**To Protect and To Serve
Crime Victims**

WINSTON-SALEM POLICE DEPARTMENT
Victim Assistance Unit, Monday-Friday, 8 a.m. - 5 p.m.
336-773-7741 or 336-773-7860
IN CASE OF EMERGENCY, CALL 911

PUBLIC SAFETY CENTER
725 N. Cherry St., Winston-Salem, N.C. 27101-1418
336-773-7700 www.wspd.org

Officer: _____

Phone Number: _____

Report # _____

When You Are a Crime Victim

Anyone is vulnerable to becoming a crime victim. As a result, a victim's life can be impacted in many ways. The Victim Assistance Unit provides assistance with concerns you may face due to the crimes committed against you. This brochure provides a brief summary of support services and community resources available to you. Please know that we are here to help. Contact the Victim Assistance Unit at 336-773-7741 or 336-773-7860. You should dial 911 if you feel you are in immediate danger from a suspect or a suspect's associate.

Victim Assistance Provides

Support

- Support throughout the criminal justice process
- Assessment of emergency needs
- Concern and assurance for the victim's feelings

Information

- Case status
- Court system/general police procedures
- Crime Victim Compensation
- Safety literature
- 50-B/50-C protective order process

Referrals

- Counseling (Family Services, Inc.)
- Community agencies
- Area victim witness programs
- Crime prevention safety programs

Services

- Crime Victim Compensation – a state funded program which may pay for medical expenses for crime victims and loss of wages; in cases of homicide, assistance with funeral expenses
- Safety planning – develop a plan that can be put into action if faced with a dangerous situation
- Court room advocacy
- Follow-up photographs if needed

Victim's Rights

As a victim, you are entitled to receive the following information and/or services:

- Available medical services, if needed
- Crime Victim Compensation: Victim Compensation Services, 4703 Mail Service Center, Raleigh, NC 27699-4703
1-800-826-6200, 919-733-7974
www.nccrimecontrol.org
- Forsyth County District Attorney's Office
Hall of Justice Building, P.O. Box 20083,
Winston-Salem, NC 27102
336-779-6310
- Contact information for the investigating law enforcement agency to ask about an accused's arrest or release from custody.

If you wish to receive further notification about probable cause, grand jury indictment, superior court trial sentencing, appeal, early release, or probation/parole, please contact 336-773-7741 or 336-773-7860 and request a victim notification card. The accused has a right to pretrial release. Information on pretrial release can be obtained by contacting the Forsyth County Detention Center at 336-917-7600.

Victims of Domestic Violence

Domestic violence includes but is not limited to: physical and verbal assault, mental and emotional abuse, communicating threats, and intimidation. Be assured that you do not have to suffer in silence. The Victim Assistance Unit is available to assist both men and women who are victims of domestic abuse. Recognizing the signs of abuse is often the first step in taking action to stop it.

Cycle of Abuse

Isolation

- Controlling what the victim does, who the victim sees and talks to, and what the victim reads
- Limiting the victim's outside interaction

Using Intimidation

- Making the victim afraid by using looks and gestures
- Abusing pets
- Displaying weapons

Economic Abuse

- Preventing the victim from getting or keeping a job
- Making the victim ask for money
- Taking the victim's money

Using Male Privilege

- Treating the victim like a servant
- Making all the big decisions
- Being the one to define men's and women's role

Minimizing, Denying and Blaming

- Making light of the abuse
- Saying the abuse didn't happen
- Shifting responsibility for the abusive behavior

Emotional Abuse

- Putting the victim down which lowers self-esteem
- Humiliation
- Mind Games

Using Coercion and Threats

- Threatening to leave the victim, to commit suicide, or harm the victim
- Making the victim participate in illegal activities
- Forcing the victim to drop charges

Using Children

- Using the children to give messages
- Using visitation as a way to harass or continue to control the victim
- Threatening to take the children away

When it is time to stop the abuse, you will find...

Assistance with a protective order which, if given, will order the abuser to cease contact with you. Protective orders may be obtained at the Hall of Justice on the 7th floor at Safe on Seven.

Victims of Sexual Assault

Sexual assault is any unwanted sexual contact. The decision to seek prosecution varies from case to case. If you choose to seek prosecution, you will meet with an officer who will ask you questions regarding the assault. The District Attorney may also wish to speak with you regarding your case. Prosecution can be a time consuming process but the Victim Assistance Unit (VAU) is available to assist you with any concerns you may have. You may consider the following:

- Do you have a safe place to stay?
- Have your medical needs been met?
- The VAU can send a referral on your behalf for counseling services through FSI
- If you responded to the hospital for a SANE exam (within 72 hours from the assault) the NC Rape Victim Assistance program will pay for the exam
- There is no statute of limitation for a sexual assault in the state of North Carolina; therefore you do not have to make a decision regarding prosecution within a specified time period

Burglary Victims

Burglary victims often feel violated, scared, and frustrated. If you find additional missing items, call the non-emergency number at 336-773-7700. If an arrest is made you may be subpoenaed to court. If possible:

- Obtain make, model, and serial number/information for each item
- Obtain past photos of or appraisals for jewelry
- Secure damaged windows and doors
- Get the community involved: If you do not have a neighborhood watch program in place, the Community Resources Unit (336-773-7835) can assist you in establishing a program



Winston-Salem



City Council:

Mayor: Allen Joines; Vivian H. Burke, Mayor Pro Tempore, Northeast Ward; Denise D. Adams, North Ward; Dan Besse, Southwest Ward; Robert C. Clark, West Ward; John C. Larson, South Ward; Jeff MacIntosh, Northwest Ward; Annette Scippio, East Ward; James Taylor, Jr., Southeast Ward
City Manager: Lee D. Garrity