

## **WATER SERVICES INSPECTOR - 444**

### **DEFINITION OF WORK**

Under immediate supervision, performs routine technical work investigating abnormal water consumption for billing purposes and high bill complaints; does related work as required.

### **EXAMPLES OF WORK**

Conducts investigations based on complaints or on abnormal consumption by inspecting consumer premises for leaks or improperly functioning equipment; checks meter calibration and meter condition; checks for meter leaks; determines liability for repair of meter leaks; checks customer's plumbing system on high bill complaints; uses dye and aqua-phone in checking plumbing system; discusses water problems with customers; instructs customer in how to read meters and to detect leaks; records findings of inspections on appropriate form and submits to superior.

### **EMPLOYMENT STANDARDS**

Education and Experience: Any combination of education and experience equivalent to a high school diploma and considerable experience as a meter reader.

Knowledge, Skills and Abilities: General knowledge of the methods and procedures involved in investigating abnormal water services and the malfunction of meters or equipment; ability to detect improperly operating meters; general knowledge of the geography of the City; some knowledge of the operation, function and repair of water meters; ability to detect leaks and related equipment malfunctions; ability to make simple arithmetic calculations rapidly; ability to establish effective working relationships with customers.

### **SPECIAL REQUIREMENT**

Possession of a valid North Carolina driver's license.